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Onco*type* DX® - Attention Required

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| to: {{TableStart:Case}}{{Contact Name: Salutation 1}}{{Contact Name: First Name 1}} {{Contact Name: Last Name 1}}{{TableEnd:Case}} |  | from: Intl Customer Serice |
| Phone number: {{TableStart:Case}}{{Contact Name: Main Phone 1}}{{TableEnd:Case}} |  | date: {{Today}} |
| Fax number: {{TableStart:Case}}{{Contact Name: Fax 1}}{{TableEnd:Case}} |  | pages including cover: |

Dear {{TableStart:Case}}{{Contact Name: Salutation 1}}{{Contact Name: Last Name 1}}{{TableEnd:Case}},

We received your patient’s specimen for the Onco*type* DX® assay. Unfortunately, the date of surgery (Section VI.) and block return location (Section VII.) were missing on the order form.

**Please kindly fill out the missing information on the attached order form and return to us at 1-650-569-2081.**

We appreciate the opportunity to be of assistance to you and your patients. Should you have any questions regarding this order or the Onco*type* DX® assay, our Customer Service staff is available to assist you, Monday through Friday, 5:30am to 5:00pm Pacific Time at international@genomichealth.com or 001-650-569-2080.

Thank you in advance.

Best Regards,

{{User\_Name}}

Customer Service  
Genomic Health, Inc.®

Phone:   +650 569 2080  
Toll free: +866 662 6897 (Canada)  
Toll free: +800 662 68973 (France, Germany, Italy & UK)  
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